

## ***Circular Economy Inspiring Sustainable Innovation***

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### **GOVERNANCE OF DRASTIC TECHNOLOGICAL CHANGE IN THE WATER CYCLE**

#### **LESSONS FROM THREE PROMINENT TECHNOLOGIES**

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### **Abstract**

This paper addresses the questions whether (1) the market is capable of adopting such radical changes needed, (2) which hindrances have to be navigated and (3) whether and how policy could help. With regard to radical changes we distinguish the phases of research, development, market introduction and market adoption. With regard to policy domains we distinguish between research policy, innovation policy and sector policy. These questions will be elaborated by assessing the roles of three prominent new technologies in the water cycle in the Netherlands. First the three technologies are dealt with, one focusing on new technology for wastewater treatment plants (Nereda©), one focusing on a particular water pollution issue (Pharma filter©) and one focusing on decentral sanitation (DeSah). This is followed by an outlook on market adoption of each of them and emerging hindrances. Arguments for a more prominent watercycle policy are derived from literature on welfare theory and empirical observations. Finally an outline of stepping stones for governance strategies and conditions for such an innovation policy are provided.

### **1. Introduction**

The growth in population, urbanization and welfare leads to a steep increase in the demand for clean water. Both absolute and relative water scarcity are rapidly growing in the world. Relative water scarcity refers to economic scarcity, i.e. the situation in which many citizens

cannot afford water of good quality. It is expected that the supply of good drinking water quality will fall short by about 40% by 2030 unless the international community improves water supply and water cycle management drastically. Demand for water is expected to increase by 55 per cent by 2050 while 20 per cent of global groundwater is already overexploited (Unesco, 2015).

In a country such as the Netherlands where there is ample fresh water at first sight, there are scenario's that indicate a 20% shortage in 2050 (Van der Aa, cs 2015). Relative water scarcity is in the Netherlands also an issue. Not so much with regard to the price of drinking water itself. Especially the taxes/fees that have to be paid by citizen and companies are increasing rapidly. These fees have to be paid in order to cover the costs for collecting and treatment of waste water. This reflects the fact that compliance to water quality standards for aquifers, lakes and rivers can only be reached at high costs. This compliance to water quality standards is crucial since only 2,5% of the worlds water resources consists of freshwater, of which more than 60% is to be found in glaciers and ice. So vulnerability of fresh water supply is substantial and risks and resiliency of water resources represent key issues within water policy also in a developed country such as the Netherlands.

In order facilitate cost-effective delivery of water services, a more efficient and robust water cycle<sup>1</sup> is called for. National and regional authorities jointly committed themselves to reduce the expected increase in costs for the water cycle, to improve the quality of the water cycle and to reduce the vulnerability (Bestuursakkoord Water, 2011). These challenges require a considerable refinement of current practices. In the long run radical changes and innovations are needed, in comparison with the often incremental steps taken in recent decades.

These challenges were monitored and analyzed in two national advisory committees to the Dutch minister of Infrastructure and the Environment that explored the future of the water cycle in the Netherlands, concerning among others, the appropriate roles of technological innovation, innovation policies and governance (Adviescommissie Water, 2015; Visitatiecommissie Waterketen, 2015). The committees had to assess why alternatives to reduce costs in the water cycle are neglected and why radical innovations in the water cycle to improve the quality struggle with regard to market introduction and adoption.

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<sup>1</sup> The water cycle consists of production of water, wateruse, collection of waste water and its treatment.

This paper addresses the questions whether (1) the market is capable of adopting such radical changes needed, (2) which hindrances have to be navigated and (3) whether and how policy could help. With regard to radical changes we distinguish the phases of research, development, market introduction and market adoption (Schumpeter, 1942). With regard to policy domains we distinguish between research policy, innovation policy and sector policy.

These questions will be elaborated by assessing the roles of three prominent new technologies in the watercycle in the Netherlands. The selection of cases is non random, the cases are selected based on prior knowledge<sup>2</sup>. The structure of this paper is that we start by describing the three technologies, one focusing on installed secondary technology in waste water treatment plants (Nereda©), one focusing on a particular water pollution issue (Pharma filter©) and one focusing on decentral sanitation (DeSah) (§2). This will be followed by an outlook on market adoption of each of them and emerged hindrances. Arguments for a more prominent watercycle policy are derived from literature on welfare theory and empirical observations (§3). Finally an outline of stepping stones for governance strategies and conditions for such an innovation policy will be given (§4).

## **2 Innovative technologies reviewed**

In this section we will describe and compare the Nereda© (waste) water technology, the Pharma filter©, and DeSah technology. These are non-random selected, the argument to select and present them is that each come with specific observations and lessons with regard to the central problem statement and question of this paper, so they are helpfull in performing the task to assess whether and under which conditions the market is able to create and absorb radical changes.

With regard to waste water treatment in the Netherlands, like in other countries substantial efforts on cleaning polluted surface waters led, since 1970, to a grid of dominantely large scale

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<sup>2</sup> The analysis in this paper is among others based on membership and work of the authors in two national advisory committees to the Dutch minister of Infrastructure and the Environment that explored the future of the water cycle in the Netherlands, concerning among others, the appropriate roles of technological innovation, governance and policies. These committees are the Adviescommissie Water that reviewed technological innovations and barriers for market adoption and the Visitatiecommissie waterketen that monitored and facilitated change in the water cycle in the context of the agreement between national and regional governments.

public waste water treatment plants, in the Dutch case operated by water boards. In these plants waste water from households and companies and storm water collected in the sewage system are treated. In the relatively large Dutch public waste water treatment plants at least primary and secondary technologies are installed. Primary treatment includes purification processes of physical nature such as filtration, centrifugal separation, sedimentation and gravity separation. Secondary water treatment includes biological routes for the removal of pollutants by microbes. Recent innovations were developed and installed for the biological removal of nitrogen and phosphates. In recent years water boards work on issues such as process optimisation and recovery of energy within treatment plants. This discussion is broadened to the recovery of valuable circumstances in waste water that can be resold, if recovered, which would add value in terms of enhancing the circular economy. Other recent challenges include the removal of micro-pollutants such as the residuals of medication, among which hormones.

The installed technology is in terms of figure 1 predominantly primary and secondary technology. Nevertheless if regulations will become even stricter new technologies have to be added or the system of treatment has to be changed drastically. For additional treatment multiple tertiary treatment technologies are available, figure 1 gives an overview, and more are in the phase of research and development. If additional tertiary technology is needed the question becomes urgent where and how these can be applied most effectively. In large public waste water treatment plants they easily become cost-ineffective due to large volumes of water and small concentrations of pollutants.

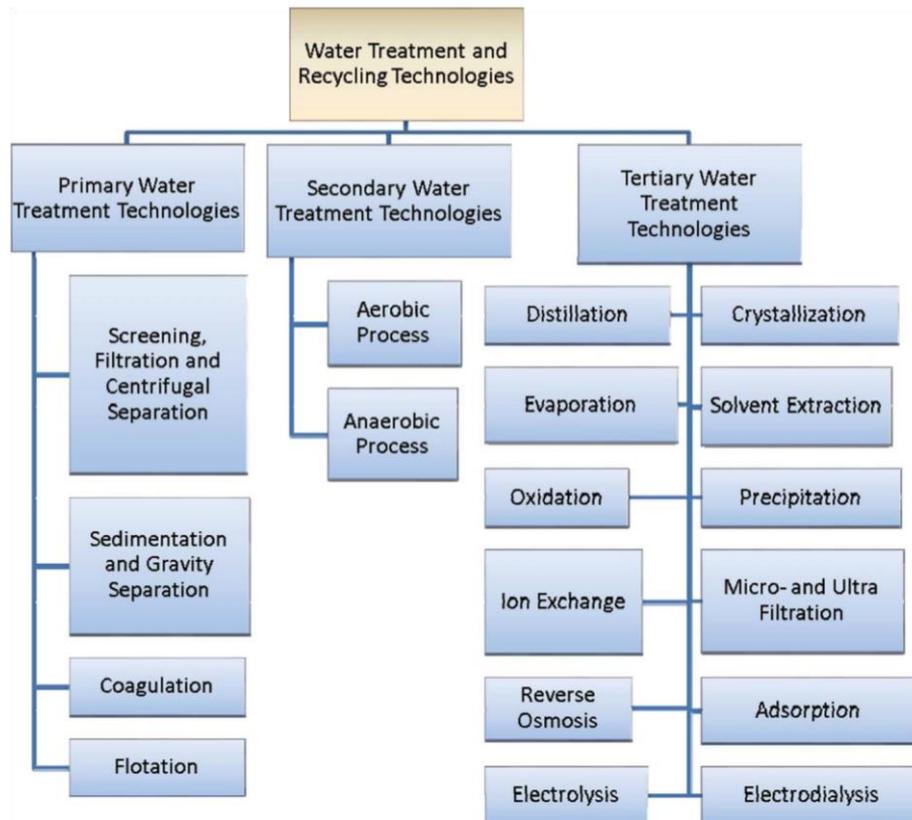


Figure 1: Classification of chemical treatment and water recycling technologies

Source: Gupta c.s. 2012.

***The principles of Nereda<sup>®</sup>***

Installed secondary technology in traditional Dutch large scale public waste water plants include secondary technologies such as aerobe and anaerobe biological treatment. These require multiple basins and substantial energy is needed for pumping. Also substantial volumes of sludge are produced, and sedimentation takes substantial time. The costs of operating the often 30-40 years old installations are increasing steeply, among others because recently investments in additional technology for removal of nitrogen and phosphates became necessary.

Research on alternatives for this secondary technology started in the 1960s, it took a long time before the concept of Nereda<sup>®</sup> entered the phase of development. This led to the market introduction of the Nereda<sup>®</sup> technology.

The radical change boils down to the fact that Nereda<sup>®</sup> bacteria grow in granules while traditionally the purifying bacteria grow in flocs. The granulate thus includes aerobe, semi anaerobe and anaerobe bacteria, as figure 2 illustrates.

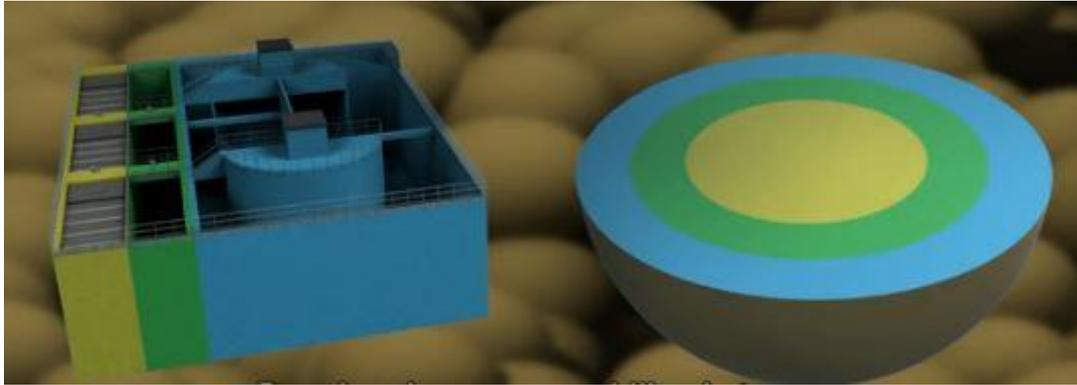


Figure 2: The aerobe (yellow) , semi aerobe (green) and anaerobe (blue) bacteria in the granulate<sup>3</sup>

This implies that the process can take place in one basin instead of the multiple basins that are required by traditional processes (see figure 2), while additionally the sedimentation process proceeds extremely fast. The process reduces the use of energy by circa 30% and recovery of nitrates and phosphates is relatively easy without using much chemicals.

### ***Market adoption of Nereda<sup>®</sup>***

Development based on the outcomes of a substantial research program led to the construction of a small pilot plant. During the test period the pilot plant performed better than expected and the water board was convinced that it should act as launching customer. The Dutch waterboard Veluwe then acted as launching customer in the municipality of Epe.

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<sup>3</sup> Source: Taken from [https://www.youtube.com/watch?v=P6fWCEHPt\\_0](https://www.youtube.com/watch?v=P6fWCEHPt_0) ; see the video for explanation of Nereda<sup>®</sup>



Figure 3: The Nereda plant at the municipality of Epe (three basins in a parallel order)<sup>4</sup>

The built full-scale plant proved to be substantially more efficient in terms of costs and space. Another water board (Rijn en IJssel) then decided to build the second plant. This second plant in the municipality of Dinxperlo is embedded in an ‘eco-water-garden’. An old land fill for municipal waste was restructured into a blue-green nature area that serves as natural after-treatment filter as well as recreational area. Digging out and isolating polluted soil, transformed the area into a water garden, including walking tracks, adding some recreational space<sup>5</sup>. This was established in cooperation with the municipality. In Dutch water cycle management, the municipality is responsible for collection of waste water and the sewage system.

A third plant followed soon and was built at Vroomshoop. This plant was engineered as a hybrid plant, a combination with an existing plant in which the active sludge secondary process remained. The reason for the combination is the varying supply of water, depending on precipitation. Though an argument could be made that another solution strategy might be preferred for reasons of efficiency in the water cycle, being a solution to reduce the amount of rainwater in the sewage system. This is also a goal but requires strong cooperation with the municipalities and it takes a lot of time to realize such changes. In the Dinxperlo case the

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<sup>4</sup>Source: Taken from <http://www.dutchwatersector.com/news-events/news/2704-official-commissioning-nereda-at-wwtp-epe-wonder-granule-keeps-its-promise.html>

<sup>5</sup> See for a video presentation: <https://www.youtube.com/watch?v=whbKKTICVBI>

seedbed for such cooperation might be created, in the Vroomshoop this was on short term not possible and the water board had to act alone. This limited efficiency and led to the hybrid plant.

Meanwhile Nereda<sup>®</sup> had proven its market potential, especially its flexibility and robustness caught attention. Nowadays it is sold on the global market and worldwide at different places. It is not that Nereda is a solution for all treatment issues, but its strength is that it functions as stand-alone system, consumes little space and energy and can perform far more efficient than the conventional active sludge process. This enabled access to the world market. At the moment there are 20 plants on 4 continents<sup>6</sup>. Many see the fact that the technology (its patents) were bought by a large worldwide operating consultancy company as the key to connecting to the worldwide market. Nevertheless, an influential factor in the Dutch context was that effluent limits get stricter. Those for nitrogen nowadays are often lower than 5 mg per liter, those of phosphate 0,5 mg per liter. It made decision-makers receptive to alternatives. This was in the Netherlands an important driver to update some older public water treatment plants, and made the Dutch water boards acting as “launching customers” creating showcases for the technology and proving its technological soundness.

### ***The principles of the Pharma filter<sup>®</sup>***

Relatively new on the water pollution agenda is the issue of residuals of medication that threatens the quality of water resources (Metz, 2015). For instance micro pollutants such as antibiotics could lead to resistant bacteria which might endanger human health.

Cost-effectiveness of removal of these substances in large public water treatment plants gets extremely low if technology for these micro pollutants is installed, due to large volumes of water and low concentrations. Nereda<sup>®</sup> does not solve this, neither can tertiary treatment technology in large scale water treatment plants do this at acceptable costs.

Therefore another strategy was chosen and the Pharma technology was developed as decentral sectoral water treatment package for hospitals. As such it was inspired by decentral industrial waste and water treatment technology, that often aims at relatively concentrated pollution loads. The Pharmafilter is a package that can deal with all hospital waste. The Pharmafilter aims at the purification of both hospital waste and waste water and is versatile in this respect. Its effluent can flow into the sewage system but is so clean that the hospital does not need to pay effluent

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<sup>6</sup> See <http://www.royalhaskoningdhv.com/nereda>

charges for biodegradable pollution (in the Netherland very high with some 55 Euro per pollution unit, which is estimated to be equal to the organic pollution of one person). This tax saving is an important part of its business model, next to restricting the amount of labor needed for internal waste logistics. A special feature of the Pharmafilter is that it offers a combined package for water treatment and management of solid organic waste. Organic hospital waste, among which leftovers from food, urinals and bed-pans is shredded in the so called Tonto. This replaces the traditional sanitation washers and uses the existing hospital sewage piping infrastructure to transport the shredded waste, together with the waste water from showers, toilets and sinks. It also works well to remove harmful bacteria and viruses at the source in hospital waste streams<sup>7</sup>.

In the purification unit the solid waste is separated from wastewater on the hospital site. Subsequently the solid waste is reduced by anaerobic digestion. By this the Pharmafilter also plays a role in solid waste management. It reduces the volume of solid waste by 90%. The produced biogas is used for powering the plant. The wastewater is purified and harmful substances are eliminated including hormone disturbing substances. Pharmafilter<sup>8</sup> uses different purification steps to clean the waste water. The first waste water stage step takes place in the bio reactor where activated sludge removes heavy metals, nitrogen's and phosphates. During the next step innovative membranes take out viruses and bacteria. Only water can pass through these porous straws. The third cleaning step is the treatment with multiple advanced oxidation processes. The dissolved remains of micro pollutants will literally be burnt here. Finally the water is treated with activated coal-carbon filtration. The last traces of medicines, endocrine disruptors and x-ray fluids liquids are adsorbed. The purified water is very clean and can be reused as process water, for example for flushing the toilets, closing the circle once again like in the ideal "circular economy".

### ***Market adoption of Pharmafilter***

Also without regulatory pressure there was a hospital acting as launching customer, the 'Reinier de Graaf Gasthuis' in Delft. The initiator was working with the hospital to improve the kitchen and food waste logistics. From there the concept emerged to include all waste streams, including waste water, into one single system, using the waste water piping in the hospital. The concept

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<sup>7</sup> Though also cattle contribute due to the use of antibiotics that enter the ecosystem and flush into water resources.

<sup>8</sup> Source process description and figure 4: <https://www.youtube.com/watch?v=m8RjpVZLmRQ>

has a positive business case, though the payback time would be considered too long for commercial purposes. Thus the hospital acted within their corporate social responsibility policy. The Pharmafilter was supported by the water board and some other organizations, and the pilot plant project was co-financed by the European Union. Tests at small scale and the full scale pilot proved to clean the water from substances such as medicines residuals, germs, cytostatica, röntgen contrast residuals and other harmful substances such as and hormone disturbing elements below their detection limits. The full scale pilot also indicated improved hygiene in handling hospital waste benefits. There is for instance less contact with contaminated waste.



Figure 4: The first full scale Pharmafilter plant at Reinier de Graaf Gasthuis te Delft<sup>9</sup>

The plant produces biogas which is reused to power the plant. In Terneuzen a second plant is taken into operation. A number of other hospitals are meanwhile in the process of considering the Pharmafilter concept. The end of the innovation process is not within sight: the next phase is among others to consider biodegradable bedlinen and towels that can be shredded<sup>10</sup>.

The investments, for instance by the Erasmus Medical Centre in Rotterdam, a large academic hospital, are calculated at circa 10 million Euros. The hospital expects a return on investment

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<sup>9</sup> Source: taken from <http://www.pharmafilter.nl/even-voorstellen/>

<sup>10</sup> Process descriptions partly based on: <http://www.denewa.eu/partners/pharmafilter>  
See for the evaluation of the full scale project:  
<http://nieuwesanitatie.stowa.nl/upload/publicaties/STOWA%202013%2016%20LR.pdf>

in 10 years, mainly because the fee they have to pay for the waste water in the Netherlands will be reduced strongly or completely. Though also benefits in logistics, waste minimization and water use contribute. For smaller hospitals the investment is calculated at circa 2-3 million Euros<sup>11</sup>. While sometimes changes in the internal piping system in the hospital are required, installation in new or renovation buildings is easier than in fully operative hospital, which is sometimes a hindrance for its dissemination. Another difficulty is that the role of water boards is often passive. They accept that they receive less fees (for the biodegradable pollution), but do not want to invest themselves in this innovative improvement of water pollution with other substances. Neither do the big health insurance companies want to co-invest in the health improvement results. Positive is that the installation in Delft has acted as a showcase and a proof for the soundness of the technology (Adviescommissie Water, 2014)

Pharmafilter is a startup that now has a worldwide patent on this technology. In 2015 Pharmafilter worked on three large installations, it is expected that many will follow in the Netherlands, within Europe (Germany, Ireland, England, France) and outside Europe. Though whether this optimism is justified will depend on factors such as the regulatory pressure and perceived hot-spot situations.

### *The principles of DeSaH*

The acronym DeSaH stands for Decentral Sanitation and Re-use (Decentrale Sanitatie en Hergebruik). Other than Nereda and Pharmafilter, DeSaH was developed to additionally serve the agenda to reduce the use of freshwater. As mentioned, even the Netherlands, characterized by abundance of fresh water, is expected to be confronted with fresh water scarcity in 2050. The DeSaH network developed decentral infrastructure that enables reduction of water use by circa 60%. Its decentral character makes it a more drastic innovation than the Nereda concept. The strategic choice is made to separate heavily polluted water (blackwater) and lightly contaminated water. As a species of the family of new sanitation concepts it is based on source separation, collection and treatment, as figure 5 illustrates.

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<sup>11</sup> Source: <http://fd.nl/ondernemen/1095883/erasmus-medisch-centrum-investeert-miljoenen-in-recyclingsysteem-van-start-up>

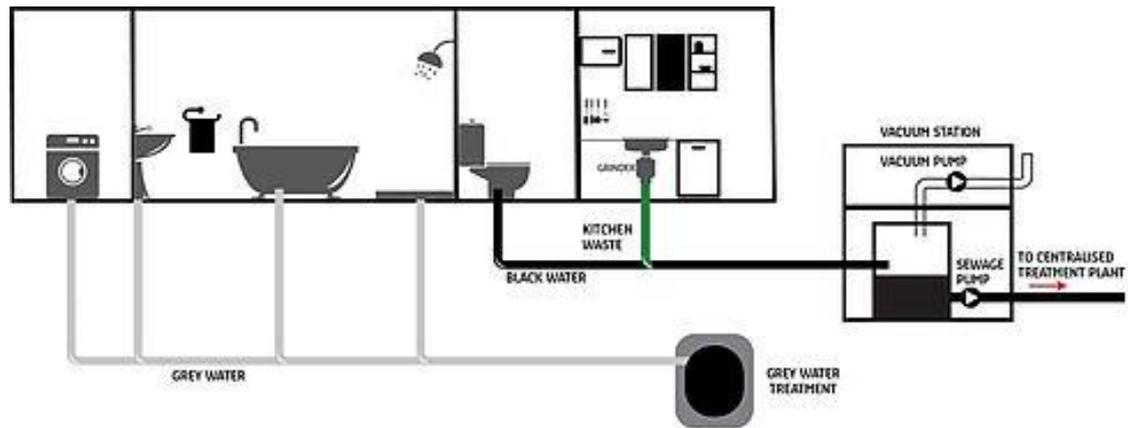


Figure 5: New sanitation concepts based on source separation, collection and treatment<sup>12</sup>.

To reduce the amount of black water furthermore a vacuum toilet is used. The organic household waste is added to a shredder installed in the kitchen. This reduces the amount of water needed to flush by more than 80%.

Various techniques were developed and tested to find the optimal treatment concept for concentrated black water and grey water (Leal c.s., 2010). The blackwater is treated by fermentation, this process produces biogas. Adding the shredded organic material to the fermentation process increases the amount of biogas being produced. More than 95% of the nutrients are subsequently removed. Ultimately this treatment process produces energy and the volume of sludge is reduced by 80% compared to conventional treatment. An option would be to add an oxidation step to remove micropollutants from medication and substances that influence hormones. This can be done at relatively low costs, because the volume of water to be treated is less than 5% of the volume in large scale plants and the pollution load is relatively concentrated. The collected grey water from showering, washing, washing machine, and sinks can be treated in different ways, this is relatively easy. The water can be re-used.

### ***Market adoption of DeSaH***

After extensive research this new method for the collection of waste water has been installed in 60 rental accommodations in the city of Sneek (Adviescommissie water, 2014). The Sneek pilot

<sup>12</sup> Source: taken from <http://www.pharmafilter.nl/even-voorstellen/>

learned that the produced biogas can be used by some of the connected houses. The nutrients are used for agricultural purposes. The system is however still expensive when large scale treatment is readily available. Thus it is especially useful for new districts, remote dwellings or when superior quality of effluent is needed.



Figure 6: Sneek pilot in new sanitation<sup>13</sup>

At this moment the ambition is to deliver water that meets the requirements of the European Water Framework Directive. Research still goes on and it is apparent that decentral sanitation could also meet even stricter future legal standards. Concentrated black water and grey water

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<sup>13</sup> Source: taken from <http://www.oasen.nl/nieuws/Paginas/OpbezoekinSneek-Artikel.aspx>

collected in Sneek is used in research labs to elaborate further options. Supplementary treatment processes and techniques have to be balanced to the costs they require in terms of investments and operational costs. Compared to conventional large scale water treatment the costs related to the use of energy and the costs for the environmentally responsible processing of the sludge are dominant. DeSaH reduces these costs significantly. In international perspective the rules and practices with regard the treatment of sludge are influential. In some countries sludge from waste water treatment can be used as fertilizer, in a densely populated low delta country as the Netherlands this would be particular harmful, therefore this practice is forbidden. The sludge has to be burned in either waste incineration plants or energy plants. Both options are expensive due to the required end-of pipe equipment. The costs of energy use required can also be considerable reduced by alternatives like Nereda, though if the aim is to reduce energy costs only, there are other options in the watercycle. The investments done in large scale sewage systems and large scale water treatment plants hinder market adoption of technologies such as DeSah that span boundaries between various waste streams and energy and nutrient re-use (Bressers and Lulofs 2010 a).

### **3. The governance of non-incremental change in the water cycle.**

In this section the arguments for interference by the government will be presented in sections 3.1 and 3.2 and afterwards we will elaborate some outlines for the governance aspects of research policy, innovation policy and sector policy. Frequently science or research policy is considered central with regard to new ideas, new concepts and invention. Innovation policy refers to public efforts with regard to the creation of innovation alliances, R&D programs, transition experiments, ad alignment of innovation policies to transition goals. And sector policy is described as niche development (through for instance procurement, regulations or the use of economic incentives), the removal of barriers to the research, development, market introduction and market adoption (Kemp, Loorbach and Rotmans, 2007: 83). If we take these three types of public efforts and our cases into consideration, the observations are as follows:

#### **3.1 The arguments for research and innovation policies**

Drastic change in the water cycle requires several steps once initial ideas and concepts popped up (Schumpeter, 1942). Considerable efforts in research and development are often needed, these were really substantial and time consuming in the case of Nereda, and also quite substantial in the case of Pharmafilter and DeSah. This calls for *research policy* that facilitates

investing in research without being hindered by a market oriented return on investment time horizon. However when the invention is done and efforts in the field of development are successful, it gets important that no technical, economic or legal arguments should hinder application. Market introduction nevertheless often hampers. Finding a launching customer is often not easy and adoption by the market is even then not guaranteed. The question is relevant whether government has a role in this, efforts in *innovation policy* are required and legitimate. In most cases these processes take more time than markets take into account, and require larger investments than markets are willing to finance. According to some authors in welfare theory the return on investment period is exceeded and actors fear that they will not be able to gain the full profit of their investments (Jaffe, Newell and Stevens, 2004).

During the process it remains unclear whether performances of new technology will be convincing and ultimately lead to profits. While large investments are called for, the risk of failure is substantial and the expected return on investment period far too lengthy. There is also another issue on the minds of executives that have to decide upon whether to invest or not, the fear that other companies that did not invest in research and development and market introduction will benefit by capturing the technology. Realized patents might offer some protection, in international perspective not everywhere the system of patents is respected (bis, 2004). The system might work rather effective for new medicines, but in this field it proves hard to prevent free-riding. This leads to a situation in which from the perspective of societal welfare, markets tend to underinvest in research and development aiming for drastic change beyond 'the low hanging fruit'. Though this might be acceptable from the perspective of static efficiency in welfare economics, it certainly is not from the perspective of dynamic efficiency. The principle of dynamic efficiency focusses upon the future welfare, in this to operate a more efficient water cycle in the future to avoid relative and absolute water scarcity. For instance options to abate more pollutants at lower costs or to need less water for the same level of consumption and production. From the perspective of societal welfare it is required from governments to compensate for this tendency. This can be done by applying innovation policy to increase investments in research and developments and market introduction. When these policies focus on development and market introduction these are often referred to as *innovation policies*.

In the Nereda case regional water authorities acted as launching customers, enabling a full-scale showcase and further development. With Pharmafilter also a regional water authority played a

role, while the hospital took the lead in the full scale pilot. This also provides arguments for *innovation policy*. A launching customer that (co-)invests takes at least two risks. First the performances of the technology can disappoint. Second, when the technology functions well the early mover might still be disadvantaged. After the market introduction a learning process will take place that enables both the supplier of the technology and the later clients to do even better, at lower costs. So it makes sense that also the launching customer is compensated for playing such a role. Launching customers also might have other arguments to be the first mover and establish a showcase. Often being entrepreneurial is appreciated and being a first mover profiles a launching customer as being innovative. Also corporate social responsibility might play a role in a decision to go for it. These factors played a role in the decision of the hospital in Delft to take the role of launching customer in the case of the Pharmafilter. The residues of medicines and medical substances, including viruses and bacteria in water resources and water supply due to ineffective removal might influence human health. Since this concerns the core of the medical business it is considered an urgent issue to think of alternatives. So these provided for the hospital the arguments to act as launching customer for the Pharmafilter. CSR arguments played a role in the decision, being in the market of human health, it was felt as appropriate to act as launching customer, though there still was uncertainty, the return on investment period was really expected to be long and it was well known that the learning process would proceed. This was one of the reasons why the regional water authority stepped in as a partner in this launching customer ship. The argument was that water quality would benefit from this technology next to that it might save them costs in the future when stricter rules for micropollutants would be set. Where this paper also aims at referring to principles of good governance this example clarifies that appropriate research policy and innovation policy do not emphasize finance only, but look also at the allocation of potential wins and losses, and thus at the potential of creating cooperation across demarcation lines (Lulofs and Bressers, 2010). This brings us to the issue of market adoption.

### **3.2 The arguments for sector policies**

With regard to the market characteristics the water cycle is a sector with considerable assets, in other words there are substantial investments at stake. Regional water authorities invested huge amounts in large scale waste water treatment plants (circa 1000 Euros per citizen), transition to decentral sanitation infrastructure would imply to write off of investments early. Municipalities have invested huge amounts in large scale sewage systems, circa 4000 Euro per inhabitant. And

both water boards and municipalities are renewing their domain, optimizing processes and taking good housekeeping measures. The problem pressure they perceive is about costs, efficiency of operations and effectiveness of waste water treatment and priority topics. To the latter Pharmafilter connects, to the first Nereda.

This might hinder change, there might be lock in positions, both in terms of invested capital and in terms of organizational aspects of the management of the water cycle. This has noticeable consequences: New technologies are picked up and absorbed by the market that fit in the existing water treatment infrastructure in the process of maintaining and updating existing infrastructure. This was already described in literature long ago. When research and development are promising, it is often still hard to find market entrance, a first commercial introduction, not to mention the need for upscaling and thus diffusion (Schumpeter, 1942). In modern times Paul Reitner, director of IWA, concluded that once locked in technological positions have emerged, markets renew themselves within these settled system boundaries. Only if external threats become urgent new innovations will be developed that span those boundaries. The key to success is to seek where the new technology connects to local problem definitions and pressures (Tuijn, 2010).

This explains the differences between the Nereda technology, an example within settled system boundaries, Pharmafilter, an example that spans some boundaries, under a realistic external threat and DeSah that is still hampered by not willing to write off investments and change allocation of authority with regard to the water cycle. Ambitions with regard to reduction of water use and those with regard to waste water collection and those with regard to waste water treatment are allocated over several actors. Having those actors to span their temporal, sector and spatial boundaries is a prerequisite for moving forward (Bressers and Lulofs, 2010b).

The invisible hand of the market tends to fail in cases like this. Like negative externalities have to be included in the market price of a product, also the positive knowledge externalities have to be included in the market mechanism or compensated by government intervention. If pollution is not included in the price, the market tends to produce too little of abatement. In the case of positive externalities the market tends to produce too little. This is reinforced while also mentally cognitions and motivations of actors tend to reproduce the boundaries of technological change. This calls for *sectorpolicies* to handle these biases.

Economists might emphasize that financial instruments should be used to repair the welfare theoretical inefficiencies, our position is that also an open eye should be on the institutional aspects, like the organization of the water cycle, and to influencing the boundary definitions of actors.

### **3.3 Some governance principles**

Without touching upon all details there are a some rules of thumb how these programs should be governed to optimize efficiency. The issue here is the considerable uncertainty whether an idea will live up to expectations. So careful selection is needed, but who to involve for a balanced selection? There is the tendency in recent years to include governments, knowledge institutes and the private sector. That is a good idea, while in the first period researchers and developers will be dominant, and as development proceeds market parties that have to take over will become dominant. The development of the Nereda technology offers a showcase in this. It took decades before the original scientific idea was developed into the first pilot plant. For a long time research institutes, research programs and scientists were dominant. Later also development was done in the context of a research and development program. In this program participating actors had to co-finance the efforts. This prevents that companies can capture a new technology and bring it to the market without contributing. What especially can be learned from the Nereda case is how during the process its potential was monitored. And though it was not aimed at for a long period, at a certain moment one of the involved partners bought all involved patent and rights and brought it to the market. This case tells the lesson that different actors play different roles in the innovation process, and each bring specific competences.

The Nereda case also provides some ideas how to finance the governance of innovations. With the partner that bought all patents and rights and brought it to the market and commercialized Nereda, it was agreed that the partners that invested in financing research and development should be reimbursed every time Nereda technology is sold. This enables them to share in turnover and profits. In this way also governments that invest in research programs can be compensated, creating some kind of revolving fund. In the Nereda innovation regional water authorities acted as launching customers, enabling a full scale showcase and further development.

Pharmafilter was established as a startup company to get the market to adopt Pharmafilter technology. The history of this technology is comparable to Nereda. There are however

differences, it is a patchwork of technologies already on the market or developed especially for application in hospitals. The trajectory therefore took less time, but was also financed from research and innovation programs. In this case the European Union (Life+) was one of the financiers. Similar to the launching customer concept in Nereda also in this case there was a coalition engaged in the market introduction. It involved among others the regional water authority, the hospital and the STOWA, which runs the research and innovation program of the associated Dutch regional water boards. The start-up company Pharmafilter meanwhile grew into an established company. Nevertheless the Pharmafilter is still just in the process of being accepted and adopted word-wide. Compared to Nereda this slower process might be partially explained by the fact that Nereda is marketed by a large globally active consultancy. A start-up company does not have similar resources. Though more likely is the explanation that context is more important, like the present lack of micropollutant regulation.

Our findings with regard to the water cycle are mirrored in literature on socio-technological co-evolution. This stance of literature proclaims that for significant steps to a sustainable future socio-technological co-evolution is required. It assumes that successful non incremental technical change co-evolves with institutional change and change in social systems. Linking long term issues and perspectives to short-term action is then needed. Some prominent authors in transition literature expect that frequent forward and backward reasoning provides an important element in a more effective governance strategy with regard to non-incremental technological change and its relationships with research policy, innovation policy and sector policy. Forward casting refers to trend analysis, forecasting, scenario building etcetera. This then could be followed by short term actions, research and development programs, experiments and pilots and effort on market introduction and market adoption. This links long term and short term problems and issues, elaborates possibilities and alternatives and aligns them in short term and long term perspective. Back-casting may help monitoring, feedback, identification of crucial issues and experiments and may help to align long term and short term goals. If this is not done adequately, there is a danger that lock-in positions emerge and continue that are not optimal from a longer term perspective (Kemp, Loorbach and Rothmans, 2007).

#### **4. Conclusions**

Our conclusion is that there are indeed major concerns on the governance of the future water cycle. First, without proper governance only the low hanging fruits might be picked. This might lead to lock-ins in technological trajectories, just focussing on short term interests and not

paying sufficient interest to long term perspectives like “circular economy”. Second the allocation of management-, user- and ownershiprights might play an important role. Large scale water treatment is in the Netherlands the most common practice. Rivalry between vested interests in large scale central waste water treatment and new technologies that lead to decentral solutions occur. Technological lock-in positions, vested interests and sunk costs (early write offs) have to be dealt with.

Furthermore there is no one ideal model for the governance of innovation in the water cycle. With regard to the governance of follow up steps such as research, development, market introduction and market adoption the lesson should be that one should be receptive to long term quests for transition. It is obvious that the existing segmentation of roles, tasks and responsibilities with regard to the Dutch water cycle, hampers drastic change.

The examples of Pharmafilter and Decentral Sanitation indicate that the long term strategy should include decentral treatment capacity with regard to urgent issues. The potential of decentral treatment in the coming decades will likely grow because of its flexibility in tailor made combinations of primary, secondary and tertiary treatment technology and to span traditional boundaries over segments in the water cycle. It could lead to a “hybrid” system of water treatment (Adviescommissie Water, 2015). This all calls for balancing research policy, innovation policy and sector policies by a process of forward and backward thinking and coordinating both on strategic and operational level.

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